

MINUTES

2.30pm – 4.30pm, Tuesday, 10 February 2015
Meeting Room, Friends' Meeting House

Attendance:

Councillor Bill Randall,	Lead Member for Communities & Equality, B&HCC (Joint Chair)
Emma McDermott,	Communities, Equality & Third Sector, B&HCC
Geraldine Des Moulins	(Joint Chair) & Third Sector Equalities Representative (Disability)
Anmarie Grice	Communities, Equality & Third Sector, B&HCC (Secretariat)
Annie Alexander	Public Health, B&HCC
Karin Divall	Adult Social Care, B&HCC
Councillor Liz Wakefield	B&HCC
Valerie Pearce	City Services, B&HCC
Jane Lodge	Clinical Commissioning Group
Kirsty Walker	Third Sector Communities Representative
Laura Williams	Third Sector Infrastructure Representative
Mel King	East Sussex Fire & Rescue Service
Brian Warren	Business Representation (Chamber)

In attendance

David Humphreys	Corporate Policy, B&HCC Council (item 3)
Keith Beadle	The Fed (item 4)

Apologies:

Councillor Dee Simson	B&HCC
Carolyn Bristow	Children's Services, B&HCC
Councillor Mo Marsh	B&HCC
Nicola Maxwell	Kent, Surrey & Sussex Community Rehabilitation Company Ltd
Simon Newell	Brighton & Hove Connected

Discussion		Action
1.	Welcome & Introductions	
1.1	<p>Welcome and round the table introductions made by colleagues in attendance. Brain Warren specifically was welcomed as new member to the partnership as a business representative and it was noted that Barbara Harris had agreed to represent Brighton and Sussex University Hospital although was not present at the meeting</p> <p>Apologies were noted.</p> <p>Emma McDermott thanked everyone for attending the rescheduled meeting today.</p> <p>Action: Emma to check that Barbara is available for future meetings.</p>	EMcD
2.	Minutes of previous meeting and matters arising	
	Minutes of 12 November 2014 were agreed as an accurate record.	
2.1	Influence Mapping and Strategy	
	Emma thanked those that had returned their influencing proforma and asked if those who hadn't could do so by 27 th February.	All
2.1	Sustainable Communities Strategy Communities Chapter:	
	Emma McDermott apologised that she hadn't had a chance to do this due to needing to prioritise her time for work on budget proposals. However she explained that additional support has been agreed from the council's Corporate Policy team and that she hoped to be able to circulate a draft before the partnership's next meeting 16th April. Furthermore, Emma explained she was keen for the partnership to discuss demand management and whether this would have any implications for the content/tone of the chapter.	EMc
2.2	Terms of Reference	
	An amended version had been circulated in December 2014 with the papers presented at the last meeting. Partnership signed off the Terms of Reference.	

Discussion	Action
<p>2.3 Disability Equality Assessment (DEA):</p> <p>Emma McDermott explained that the council's Policy and Communities Unit was currently being restructured and within the proposal for a two year fixed term post, funded through Brighton and Hove Connected funding for a community needs assessment officer to enable the current assessments underway – BME and Trans, and to start and facilitate the Disability Equality Assessment (DEA). Emma explained that until the post was recruited to she did not have capacity to progress the DEA but hoped the restructure would be completed by April.</p> <p>Emma explained that very early discussions in the council had suggested a focus for the assessment on sensory and physical impairments in light of the recent learning disabilities and other reviews. The partnership requested and agreed that a scoping paper on the DEA be an item on its next meeting in preparation for the post being filled.</p> <p>Action: DEA added to the 16 April 2015 meeting agenda</p>	EMcD
<p>2.4 Community Engagement Framework (CEF): Sam Warren from the Communities, Equality and Third Sector team in the council will be facilitating the partnership's working group on refreshing the CEF. The group had met 4th March and had another scheduled.</p>	
<p>3. Demand Management presented by David Humphreys, Corporate Policy Team, B&HCC:</p> <p>A background paper on demand management had been circulated to the partnership as preparation for this item.</p> <p>Discussion points:</p> <ul style="list-style-type: none"> • Jane Lodge: If citizen was replaced for patient demand management is very applicable to health. Behaviour change and different types of demand resonates with CCG and she will take presentation back to her organisation. • Geraldine Des Moulins: There is a general suspicion 'out there' about the purpose of demand management especially in relation to budget savings. There is need for more open, honest and earlier conversations to make 'we're in it together' real and deliver the substantial changes that are required in public service delivery. More 	Attached

Discussion	Action
<p>collaborative working between the public sector and third sector is imperative.</p> <ul style="list-style-type: none"> Councillor Liz Wakefield: We need to enable and empower people. One size doesn't fit all. Some of our groups are very dependant where as others haven't received enough help. We need to include all minority groups and follow good practice, for example, making sure that all reading material is accessible and that there is an appropriate balance between greater use of ICT and retaining face to face communication. Kirsty Walker: Are we seeking to reduce paid employment in public services and increase the use volunteers? The expectations of the community need to be managed and are services ready for the change required in working in true partnership with communities. Valerie Pearce: Benefits have taken a systems thinking approach that's based on detailed evidence and analyse and really listening to understanding the experience of customers/citizens. For example, by detailed analyses of the experience of self-employed individuals and assessing risk they have made changes, which has reduced the whole process to six months, previously taking twice as long. The Revenues and Benefits team is also looking at changes to other letters following the changes to single person discounts letter described in the presentation. Karin Divall: As part of the Learning Disability Review the service users had very clear views on their independence and their aspirations. This is a challenging change for both public services and carers in terms of managing risk but we are too risk adverse and there is a real opportunity to make a change. Annie Alexander: Public health has been using demand management methodology/thinking for many years albeit under different guises. Caution should be taken not to over-individualise and we should keep looking at issues holistic to understand root cause and focus on these. Public services should be making changes that affect both supply and demand. Councils in particular could go further with their powers for example influencing the sale and purchase of alcohol, fast food establishments. The focus on early intervention and prevention should not be jeopardised when considering how to making savings. There is a risk that the delay in savings from early intervention and prevention mean these activities are first to be cut. 	

Discussion	Action
<ul style="list-style-type: none"> • Brian Warren: good communication will be essential if new terminology is being adopted; avoid jargon and misinterpretation. • Laura Williams: critical that infrastructure support is in place to help organisations mainstream volunteering to make change successful. • Councillor Bill Randall: The city has a great deal of talent we need to have more ways of liberating and enabling that talent. In addition, we need to look at more creative ways of allocating budgets; greater use of participatory budgeting for example a percentage of the budget being allocated to different parts of the city for PB. Neighbourhood forums without devolved budgets would be ineffective. Also, need to embed social value in all services especially procured services for example stipulation to employ local people. • Annie Alexander: We must look at getting the measurements right and looking at how outcomes are measured. <p>ACTION:</p> <ol style="list-style-type: none"> 1. Demand management is a funding the principle in the council's second Communities and Third Sector Commissioning Prospectus being developed. 2. Revisit in 12 months to see how the notion of demand management has been incorporated and actioned by organisations in the partnership. 	
<p>4. Citywide Connect presented by Keith Beadle, Projects and Innovation Officer, The Fed.</p> <p>Copy of papers presented by Keith attached.</p> <ul style="list-style-type: none"> • CCG Hubs have been divided into three geographical areas which are the same as the three areas of Citywide Connect. • The second round of hub meetings is just about to start. The first round focused on 'What different organisations are doing to reduce social isolation and how they discussed choice and navigating choices of activities and support with their customers/clients'. 	

Discussion	Action
<ul style="list-style-type: none"> • A key improvement for the project is improving communication about what is available to residents/customers/clients and how to access the activities/support. There needs to be greater collaboration between providers regardless of sector and a better understanding of pathways. <p>The discussion points were:</p> <ul style="list-style-type: none"> • Councillor Bill Randall: Sheltered housing is a community asset, needs linking in with Citywide Connect. • Geraldine Des Moulins: Local actually is a free website for Brighton and Hove residents where they can access information about health and social care activities. • Councillor Liz Wakefield: There is great risk that Isolation is only going to increase as an impact of budgets cuts. Very supportive of this project and if people have ideas and wish to join how can they? <p>Note: Anyone interested in attending a hub meeting or linking in with the project to contact Keith Beadle, keith.beadle@thefedonline.org.uk or 01273 208934</p> <ul style="list-style-type: none"> • Keith Beadle: The community needs to be aware of the local activities available. We need to keep them buying local services, recycling the spend. • Councillor Bill Randall: Both presentations complement each other. Key is to keep citizens money locally. • Councillor Bill Randall: We must recognise that older people are assets themselves. • Geraldine Des Moulins: We must be careful to remove receiving a service doesn't mean people aren't socially isolated. • Jane Lodge: An added value for the project is culture change for different organisations through learning from and sharing with others through the hubs. 	

Discussion	Action
<ul style="list-style-type: none"> Mel King: The Fire Service made 10 great connections with local organisations from participating in the hubs. A key role for the service, often unrecognised by others is prevention through for example home visits. <p>ACTION: Explore the possibility of building a database of community collaboration projects for others to learn from.</p>	EMcD
<p>5. Round table updates:</p> <p>Karin Divall: key focus will be implementing the Care Act which comes into effect 1st April 2105.</p> <p>Laura Williams: Delivering the Community Works Conference on Thursday 12th February. Emma McDermott is giving a presentation on proposed changes to how the council invests in the community and voluntary sector. Several of their members' networks of will be meeting on the day: commissioners, children and health and wellbeing which will be discussing personalisation and care navigators.</p> <p>Geraldine Des Moulins: There are confusing messages about personalised health budgets which needs clarifying and communicating better. The fed have recently been commissioned by the hospital to facilitate partnership working around tackling the difficulties around the discharge process.</p>	
<p>6 Any Other Business</p> <p>BME work placements:</p> <p>BMECP has managed to secure a small amount of funding to support BME residents to access work placements. Participants are seeking around 5 hours per week until the end of March in a range of different work situations. Funding runs out 31st march 2015. Emma asked partnership members ro consider if they could host a placement and to let her know. Brian offered to advertise the placements through Wired Sussex.</p> <p>ACTION: All to contact Emma if they can help. Emma to send Brian the BMECP contact so they can give him the necessary information directly.</p>	All and EMcD
<p>7. Items for next meeting:</p> <ul style="list-style-type: none"> Community Insight - 	EMc

Discussion	Action
<ul style="list-style-type: none"> • Presentation – BME Needs Assessment Action Plan • Discussion – Disabled Equality Assessment • One Voice Partnership – Information Update • Refresh of Community Engagement Framework – Information Update 	
<p>8. Date of next meeting:</p> <p>Thursday 16 April 2015, 10am – noon, Friends Meeting House</p> <p>Future Partnership Meeting Dates for your diary:</p> <p>Tuesday 14 July 2015, 10am – noon, Friends Meeting House Thursday 15 October 2015, 10am – noon, Brighthelm, Tuesday 19 January 2016, 10am – noon, Friends Meeting House</p>	
<p>Summary of Abbreviations and Partnerships/Services referenced in minutes:</p> <p>EquiP: Equality & Inclusion Partnership B&HCC: Brighton & Hove City Council CCG: Clinical Commissioners Group</p>	<p>NPS: National Probation Service Brighton & Hove Connected (formerly the Local Strategic Partnership, LSP) CEF: Community Engagement Framework DEA: Disability Equality Assessment</p>

Citywide Connect presented by Keith Beadle

THE HUBS ARE BACK!

The Citywide Connect team are delighted to invite you to the next series of Citywide Connect Hub events!

JOIN ONE OF OUR THREE EVENTS THIS QUARTER

taking place in the east, north/central & west of the city.

The hubs have become an exciting space in which organisations can shine and share details about what they do in the showcase sessions.

Just as importantly, the hubs provide a chance for people who work in all the different sectors relating to social and health care, to network and talk to each other. This is done both formally in workshops, and informally over lunch.

"I feel that being part of this group will result in great work across our city."

ACTION PLEDGES

If you think Citywide Connect sounds a little complicated and founded in theory, think again! Our Action Pledges are keeping it very real, as members pledge to do something that makes them work with a different sector. We have had 115 pledges made since September 2014. Of these, 42 have already been done with all the others in progress.

- ☉ A sheltered housing provider invited day centre staff to their team meeting to talk to them about what they do. Two more residents are now going to the day centre.
- ☉ An independent home care agency learned about a befriending scheme and referred one of their clients to it.
- ☉ A local charity for blind people are working with a team from Brighton and Hove City Council to improve the way a tenancy service works with visually impaired and blind people.

THE HUBS TAKE PLACE ON...

East, 11 February: Dorset Gardens Methodist Church, 10.30 until 2pm

North/central, 26 February: Brighthelm Church & Community Centre, 10.30 until 2pm

West, 5 March: The Salvation Army Hall, Conway Street, Hove, 10.30 until 2pm

Lunch provided!

Citywide Connect wants the residents of Brighton and Hove to stay healthy, well and independent. It brings people, relevant partners, services and businesses together to use resources most effectively. It encourages partners to work together and take innovative approaches to shaping the local market, focussing on preventative work.

It connects the community and voluntary sector, public sector and businesses, promotes their activities, and encourages joint work to build on existing health and social care provision, identifying service gaps where it can.

There will definitely be something for you at the hub meetings, so check which area you are in, and come along. The contacts you make will be worth it.

FIND OUT MORE

To find out more about the Hub meetings, or about the Citywide Connect programme in general, contact The Citywide Connect Team on 01273 20 89 34

<http://www.thefedonline.org.uk/citywide-connect>

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Recent Press Release February 2015: Citywide Connect

A new approach supporting Brighton and Hove residents to stay healthy, well and independent, developed by The Fed Centre for Independent Living (The Fed) is already showing positive results.

The idea, called Citywide Connect, brings together health and social care providers, voluntary and community sector activity providers (including faith groups), and private sector providers (such as care homes, care agencies and services, housing and activity providers). Against a backdrop of ongoing reductions in health and social care funding, the different agencies are developing innovative ways of working together to meet a growing demand for services.

Keith Beadle, Projects and Innovation Officer at The Fed says: "There is a great deal of activity in our city which supports adults with different needs, provided by a wide range of different organisations in different sectors. While many of them know each other, most of them won't have worked together in such a direct way before. Citywide Connect will make this happen, work out where there may be gaps in services and think of creative ways of meeting need."

A successful round of hub meetings in the autumn attracted a diverse range of frontline staff, ranging from pharmacists, to nurses, fire and rescue service staff, housing estate managers, Clinical Commissioning Group, police, community development workers, community and voluntary sector staff, and libraries. The meetings enabled workers to make new connections and discuss the challenges and difficulties each of them faced in their working days, around identifying and supporting older and isolated people.

An important part of the hub meetings was the commitment by all participants to make an action pledge; 99 pledges were made across the three hub events, with a further 16 made since. These ranged from making use of It's Local Actually, The Fed's online database of community activity, to meeting up with services, sharing each other's information with colleagues, or working together on joint projects.

To date, 44 pledges have been fulfilled, resulting in, for example, a sheltered housing provider inviting day centre staff to their team meeting to talk to them about what they do. Two more residents are now going to the day centre. An independent home care agency learned about a befriending scheme and referred a client to it. A local charity for blind people are working with a team from Brighton and Hove City Council to improve the way a tenancy service works with visually impaired and blind people.

Keith continued: "These are just a few examples of how Citywide Connect has had a direct and positive impact on people's lives; there are many, many more.

P.T.O.>



Equality & Inclusion Partnership

"In an environment where the care market is changing, and with the implementation of The Care Act 2014, Citywide Connect encourages partners to think creatively about how they can work together. And how they can ensure people who are, or who are at risk of becoming socially isolated, can become more connected with their communities. Because when they are connected, they are more likely to stay well, healthy and independent. There's no money for new work, so we have to be smart, creative and connected. Keeping people well and feeling supported is at the heart of what we all do; having closer connections across services should make this more viable and ultimately, less expensive".

The next round of hub meetings take place in the east, north/central and west of the city during February and March. To find out more about them, or the programme in general, contact The Citywide Connect team on 01273 208934.

www.thefedonline.org.uk/citywide-connect
<http://www.thefedonline.org.uk/local>